

Prepare your dealer visit

These questions help you when choosing the right terrace covering or conservatory. These 7 questions provide you with a picture of what's important when purchasing a terrace covering.

Question 1

- The terrace covering has a CE marking

A CE marking is obligatory for terrace coverings and conservatories. This marking indicates the product complies with the requirements within the European Economic Area. The letters CE stand for 'Conformité Européenne', meaning the products are in accordance with European regulations.

Coverings receive such a marking if they comply with the strict safety and quality requirements. Always opt for a product with CE marking.

Question 2

What are the warranty conditions? _____

It is important to read the warranty conditions properly. The Qualicoat warranty marking offers 10 years' warranty on the paintwork of your aluminium terrace covering. This means you are ensured a long-lasting product.

Question 3

- The terrace cover is suitable for converting into a conservatory later

If you wish to convert your terrace covering into a conservatory, it is important to already take this into account when purchasing the terrace covering. Enquire at the point of sale whether besides terrace coverings, the supplier also delivers suitable sliding doors and frames.

Question 4

How far apart from each other can the veranda posts be placed: _____

To create spaciousness and view, it is important the veranda posts are placed as far apart from each other as possible. The options in this regard vary according to supplier. Pallazzo provides the option of a free-standing span from the gutter of 6 meters with only 2 posts.

Question 5

How far will the gutter sag: _____

There are statutory provisions on how far a gutter can sag. However, it is important to enquire properly at your point of sale about gutter sagging, as this differs according to supplier. Gutter sagging depends on the quality. This is not just important for aesthetics, but also when you later want to fit a sliding door under your covering.

Question 6

How is the finish of the covering? _____

Find out about the finish of the roof: are screws visible or can these be concealed? You of course want the roof to fit in properly with the existing situation.

This is why it's important to find out about whether the height and depth are variable. The different suppliers furthermore offer various roof types. You should thus think about what suits best suits your house's style: modern, classic or Victorian. There are also various colour options.

Question 7

How is the customer service level? _____

Can you still turn to your local point of sale for queries and expert advice following your purchase?